



Community Engagement & Support

Columbia Bank has the resources and responsibility to help individuals and families live the financial life they want to live. This belief comes alive when we listen to and learn about the needs of people in the communities we serve and mobilize the talent of our associates and financial strength of our institution to make a difference.

Volunteer Power

Our Connect Volunteer Network® provides Columbia Bank associates with up to 40 hours of paid time off each year to volunteer. Some of the ways our associates help in the communities we serve include:

Personal Financial Education

We help individuals become more comfortable with their personal finances by teaming up with partners like Junior Achievement and Financial Beginnings.

Technical Assistance

Beyond financial knowledge, Columbia associates are also professionals in fields like information technology and human resources. Our experts can help with needs like mock interviews, analytics, reporting and career mentoring.

Board Service

If your organization is seeking a dedicated board member, let us know. We'll connect you with a Columbia Bank associate whose skills and passion align with your mission, helping to strengthen your impact in the community.

Small Business Financial Education

Our business banking professionals help startups by reviewing business plans, consulting on cashflow and explaining projections.

Go to the www.Columbiabank.com/our-impact/partnerships to learn more about how to directly promote volunteer positions and events to Columbia Bank associates.

Associate Resource Groups (ARGs)

Columbia Bank has five ARGs to convene our diverse workforce by shared experience. These groups are a great place to recruit volunteers with a shared mission. Our current resource groups are BIPOC, Military, Ability Alliance, Pride and Women's.

Learn about how social purpose is shaping our business priorities online at www.Columbiabank.com/our-impact.

Banking Products & Services

Columbia Bank nonprofit banking specialists understand your unique needs and offer tailored solutions to help you operate efficiently and sustainably:

- **Donation Processing & Payment Management**
- **Liquidity Solutions & Cash Management**
- **Digital Banking, Payroll, and Specialty Deposits**

We recognize that nonprofit funding streams differ from for-profit businesses—and we're here to help! Visit your [local Columbia Bank branch](#) or visit www.ColumbiaBank.com/contact-us.



Matched Savings Accounts

Leverage our customized Matched Savings Accounts to support community members who need extra assistance to achieve their financial goals, such as homeownership, small business ownership and post-secondary education.

Affordable Housing Lending

Our specialized team focuses on financing rent-restricted multifamily properties that serve low-income households, such as workforce housing or properties serving seniors, people with disabilities or those facing houselessness.

Disaster Relief Loans

When FEMA designates a disaster in our footprint, we activate a special loan product to existing Columbia Bank customers in the affected area.

First Time Homeownership

Columbia Bank has a suite of products and services that support first time homeowners reach their goal of purchasing a home and building generational wealth. From downpayment assistance to state and federal mortgages, Columbia Bank Community Lending Managers are ready to help your clients find the best solutions.

Philanthropy: Umpqua Bank Charitable Foundation

Columbia Bank, through the Umpqua Bank Charitable Foundation, believes in the power of partnership. Our community impact strategy and grants program reflect a commitment to improving economic prosperity for underestimated individuals, families and small businesses. We are dedicated to building healthier, more resilient, better connected and inclusive communities throughout our footprint.

Our priority focus areas are:

- **Economically vibrant communities:** We drive prosperity in our communities through workforce development education, economic development and economic security.
- **Healthy communities:** We build healthy communities by promoting physical and mental wellness.
- **Inclusive communities:** We foster a sense of belonging by supporting equity and inclusion for all.
- **Sustainable communities:** We strive to support the natural environment by limiting our operational impact and investing to help build a sustainable future.

Community Grants

Investing in nonprofits to run and expand critical programming and services, Community Grants support a broad array of causes and comprise a significant portion of our overall charitable giving. Visit www.Columbiabank.com/community to learn more and apply.

Associate Giving and Matching

Umpqua Bank Charitable Foundation matches donations to qualified nonprofits up to **\$1000 per associate per year**.

Dollars for Doers

Associates who record 40 volunteer hours in our internal Community Action Hub within one calendar year, are eligible to receive a **\$500 donation** to the nonprofit of their choice.

Local Giving

Teams throughout Columbia Bank are empowered to make charitable contributions or sponsorships responsive to needs in their communities.

Questions? Email our Community Impact Team at community@Columbiabank.com.